

## INTEGRATED POLICY

Our goal at Bluestream Environmental is that we will be known as an organisation that provides an excellent service to our customers. Taking the context of the organisation into consideration and its strategic direction, this Integrated Policy Statement sets out the principles underpinning that commitment to quality, health and safety.

We have a strong commitment to quality, health and safety and will respond efficiently and effectively to meet the commitments identified as follows:

- 1. Having first established the requirements of our customers; we will satisfy those needs within an agreed timeframe.
- 2. We will endeavour to ensure all staff have the necessary skills and resources required to consistently deliver an excellent service.
- 3. We have established an Integrated Management System that focuses on continual improvement by consistently examining our internal processes and service provision.
- 4. We will establish, implement and maintain our commitment to provide safe and healthy working conditions for the prevention of work-related injury and ill health.
- 5. We commit to fulfil our legal requirements and other requirements.
- 6. We commit to eliminate hazards and reduce occupational health and safety risks.
- 7. We commit to consultation and participation of workers.

To ensure that this policy is successfully implemented, each member of staff will be responsible for ensuring that the organisation policies and procedures which they interact with are adhered to. We will also satisfy any relevant applicable requirements. We commit to continually improving this integrated quality, health & safety management system.

This integrated quality, health & safety policy will be reviewed annually as part of the Management Review Process and will be communicated and made available to all staff. Quality, Health & Safety Objectives will be established annually to drive improvements to our products and services. Training and development of our staff will be an integral part of the strategy to achieve these objectives.

We will strive to be fully compliant with the requirements of ISO9001:2015 & ISO45001:2018.

Signed

16/09/25

Date

Jim Phibbs **Managing Director**